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Profile

Information Systems leader with deep management experience in 24-7 data center and computer operations and particular expertise in business continuity, disaster recovery, and data security. Focus on efficiency through proactively searching for failure points, and on process improvement, involving all parties in solutions. Recognized by organizations for bringing disparate teams together around the collective goal of Disaster Recovery and Business Continuity. Strong manager recognized for talent development and team building, as measured by staff retention. Project Management and Lean Six Sigma certified

Core Competencies

- **Project Management -- PMP**
- **Data Center Management**
- **Disaster Recovery**
- **Business Continuity—CBCP**
- **IT Security -- CIP**
- **Process Improvement -- CLSSGB**

Successes

- Drove the growth and event execution of multi-platform, multi-location and multi-day Disaster Recovery exercises including Business Continuity testing involving multiple business units at multiple companies.Oversaw successful recovery of multiple events.
- Managed phases of PCI Compliance Project.
- Created and maintained a 7000 record incident knowledgebase referenced by multiple groups as needed to minimize correction time of process and equipment failures which resulted in 80% less time used for issue resolution.
- Kept IT Ops functioning and processed 6000 client company payrolls during a weeklong actual disaster event for a major payroll business.
- Developed multiple Computer Operators into Backup Specialists, Desktop Support Assistants, Report Retention Software Administrators and Job Scheduler Experts saving $200k in created positions in one company.
- Oversaw the installation of mainframe Job Scheduler across all daily, weekly, monthly and annual schedules saving the company $30k in improved productivity.
- Organized and streamlined Data Center equipment maintenance which saved one company $250k in equipment purchases. Passed multiple surprise safety related insurance audits with no failures.
- Directed all Data Center scheduled shutdowns and startups including the scheduling of proper vendors, communicating with public utilities, timing on-site and off-site IT resources and communications to the business which resulted in no unscheduled business interruptions.
- Improved communication throughout IT, heading IT department communication and mentoring committees per CIO request.
- Re-used an 11,000 media unit tape library by re-initializing older media to be used on newer technology tape drives. Saved $500k, as the newer tapes did not need to be purchased. Also, managed tape retentions as needed to guarantee proper information retention.
- Implemented POS communication system and devices across an entire chain of 45 large supermarkets and provided 24-7 support.

Target Positions

- IT Project Manager
- Disaster Recovery / Business Continuity
- Computer Operations Manager

Target Industries

- Retail
- Finance
- Telecom
- Education
- E-Commerce
- Government
- Healthcare / Medical
- Banking
- Green Technology

Target Contacts

- IT Directors / VPs
- PMO Directors / VPs
- Start-up Company Owners
- HR Managers
- Other Hiring Managers

Employment History

- ABP Corporation
- Hachette Book Group – IT
- Star Market – IS

Target Company Profile

- Large, stable and established brand leader that is growing quickly that has integrity and has community involvement.
- Start-up in biotech that is looking for managers who can develop staff while getting the day-to-day deadlines met.
- Fast growing enterprise in an up and coming industry that is looking to expand its business continuity.
- Company that considers its staff to be an asset to its existence and prioritizes development from within.
- The next big ‘thing’ company.